# Tech datasheet MHD-8100 4G

rev.1.1 Reference: SMSEagleMHD81004GREV1.1





SMSEagle is a professional hardware SMS gateway for sending and receiving SMS & MMS messages in an automted manner. The device is designed with focus on reliability and stability.

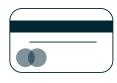
Thanks to 8x built-in 4G modems, messages are sent/received directly to/from a telecommunication network, without using any external 3rd party solutions. This ensures that critical messages are always delivered even in offline/isolated environments. The SMSEagle device is installed on-prem allowing organizations to maintain full control over their communication, keeping sensitive data within their own infrastructure.

Easy integration with external systems is achieved via API, Email to SMS, or ready-to-use plugins for the most popular systems in your industry. Multiple messaging options (SMS, MMS, voice, text-to-speech, USSD codes, flash SMS, binary SMS) ensure flexibility of communication in all environments. The device's software is fully configurable and equipped with multiple features like: SMS scheduling, message templates, multiuser support, phonebook with private/public contacts & groups, message escalation feature, shift management, voice calls (wake-up calls and text-to-speech calls), Email to SMS forwarding, SMS to Email, webhooks for incoming SMS, temperature SMS alerts, digital input and outputs controlled via SMS, simple monitoring of servers/services (ICMP, TCP, UDP SNMP), LDAP integration, periodic SMS, newsletter-style subscriptions via SMS, auto-reply, automatic modem health control, device failover support, and many others.

Visit our website *www.smseagle.eu* for full list of supported features.

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#### How to use it:



I PURCHASE SMSEagle device



INSERT your SIM card into SMSEagle



CONNECT SMSEagle to your computer network



ACCESS your SMSEagle From a web browser or any external system.

#### Hardware details

Processor type:	Intel(R) Celeron(R) CPU N3350
Network interface:	2x Ethernet 10/100/1000 TX (2xRJ45)
Internal storage:	32GB eMMC storage
RAM:	2GB LPDDR4
Other interfaces:	1x HDMI+DP, 2x USB 3.0
Power consumption:	40W
Noise level:	Fanless
Dimensions:	(width x depth x height)
	44 x 15.5 x 4.5 cm
Weight:	1.8 kg
Casing:	Metal Rack 1U"
Operating parameters:	Operating temperature:
	32-140°F / 0~60°C
	Humidity: 10%~80%RH (non-condensing)
Built-in 4G modem (x8):	RF Bands/Wavebands:
	• LTE-FDD: B1/ B2/ B3/ B4/ B5/ B7/ B8/
	B12/B13/B18/B19/B20/B25/B26/B28;
	LTE-TDD: B38/ B39/ B40/ B41
	WCDMA: B1/B2/B4/B5/B6/B8/B19

Region:	Global
SIM card standard:	8x mini
Antenna connector:	SMA-J
External Antenna:	8x Omnidirectional 2dBi antenna
Power supply:	AC power cord
	Voltage ranges: 100–240 V
	Frequency: 50–60Hz
Approvals:	CE, ISED, RoHS, UKCA, RCM, FCC (for
	RF-module), IC (for RF-module),
	GCF (for RF-module), PTCRB (for RF-mo-
	dule)
LTE standard:	Cat. 4: max 150Mbps download/50 Mbps
	upload (disabled/enabled)

#### Useful external links

Full product info: https://www.smseagle.eu/products/eight-modem-series Product accessories: https://www.smseagle.eu/products/accessories/ User's manual: https://www.smseagle.eu/downloads Warranty terms and conditions: https://www.smseagle.eu/downloads

# Service & Support

We provide users with ready-to-use **source codes** for easier integration with external software. SMSEagle comes with a **standard 2 year warranty and support**, as well as assistance in integration with external software if needed.

Assistance is done via email/ telephone/ remote access.

The warranty & support can be extended to 3 or 5 years at the time of purchase to cover any hardware or software issues.

## Sending/Receiving throughput

incoming transmission rate: up to 8x30 SMS/min outgoing transmission rate: up to 8x30 SMS/min

### Software platform

- operating system: Ubuntu 22.04
- built-in Apache2 web server
- built-in PostgreSQL database server
- $\boldsymbol{\cdot} \text{ built-in } \textbf{Postfix server}$
- built-in SNMP agent
- responsive web interface
- watchdog mechanism for 4G modem
- failover mechanism support (HA cluster)